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|---|---|---|
| <b>Dy. Chief Engineer</b><br><b>Mumbai Port Trust</b><br>Port House, 3 <sup>rd</sup> Floor,<br>Shoorji Vallabhdas Marg,<br>Ballard Estate,<br>Mumbai - 400 001<br>Tel. No. : +91-22-66564033<br>FAX No.:+91-22-22613469 | <br><b>मुंबई पोर्ट ट्रस्ट</b><br><b>Mumbai Port Trust</b> | <b>उपमुख्य अभियंता</b><br><b>मुंबई पोर्ट ट्रस्ट</b><br>पोर्ट भवन,<br>शुद्धी पल्लभदास मार्ग,<br>बेलाई इस्टेट,<br>मुंबई ४०० ००१.<br>दूरध्वनी क्र. +91-22-66564033 |
| <b>No.CE.SCB-IIA/2012/ 358</b>  |   | <b>Date : 21 JUL 2017</b>   |

To :  
M/s RKEC Projects Pvt. Ltd.  
# 10-12-1, 3rd floor, Rednam Alcazar,  
Opp. SBI Main Branch,  
Rednam Gardens,  
Visakapatnam – 530 002.

Dear Sirs,

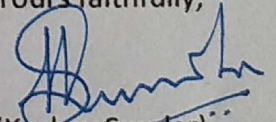
Sub : Construction of Second Liquid Chemical/ POL Berth off Pir Pau, Mumbai.

Ref : Your letter No.RKEC/ISO/2017-18/12 dated 07.7.2017.

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The customer feedback form as requested by you through your above referred letter is enclosed herewith.

Yours faithfully,



(Keshav Sundar)

Dy. Chief Engineer  
(Projects II)

## RKEC Projects Limited

### Customer Feedback Survey

**Name of work** : Construction of Second Liquid Chemical/POL berth off Pir Pau, Mumbai.

**C. A. no.** : SCB IIA/2012

| Sl. No. | Description.                          | Rating (1-5) |
|---------|---------------------------------------|--------------|
| 1.      | Responsiveness of RKEC Project team.  | 5            |
| 2.      | Timely material testing and approval. | 4            |
| 3.      | Availability of material at site.     | 5            |
| 4.      | Adherence to quality standards.       | 5            |
| 5.      | Housekeeping of site.                 | 4            |

Note : Rating 1-2 (Satisfactory), 3-4 (Good), 5 (Excellent).

General Comments : Resourceful firm having expertise in marine construction.

Sign : 

Name : Keshav Sundar.  
Dy. Chief Enginner,  
Mumbai Port Trust.

Date : 20<sup>th</sup> July 2017.

Form No. RKEC/TD/CS/12